First-Year College Students:

* Matriculation:
  + Have you turned in all medical forms?
    - Did you get a meningitis vaccination?
  + When is orientation?
    - If orientation already occurred:
      * Did you attend orientation?
      * How did orientation go?
      * What was one thing you learned about living on campus or attending your college/university?
    - If orientation has not occurred but will be attending:
      * How will you be getting to orientation (transportation)?
  + Have you taken all placement tests (Math, Writing, and Foreign Language)?
  + When do you move-in to your dorm?
    - How will you be getting to campus (transportation)?
    - Do you have everything that you need for your dorm room?
* Finances:
  + Have you received your bill for the fall semester?
    - If yes: How much is due and by when?
    - If no: Do you know how to check your bill online?
    - Will you and your parent/guardian be setting up a payment plan for the fall semester?
      * If yes: When is the first payment due?
  + Have you waived your health insurance?
    - If no: Do you have health insurance through either of your parent/guardians or through Medicaid (Husky)?
    - If no: Do you know the website and/or how to waive the school’s health insurance?
* Academic:
  + Have you received your advisor information yet?
  + Have you received your schedule for the fall yet?
    - If no: Have you looked through the course catalog for courses you might be interested in?
    - If yes: What courses are you taking?
      * Follow up with each course by asking why they are interested in taking that course
* Social/Emotional:
  + How are you feeling about leaving home?
  + Are you excited or nervous, or both, about going to school?
  + Have you received your roommate information yet?
    - If yes: Have you talked with your roommate yet?

Returning College Students:

* Financial:
  + Have you been working this summer?
    - If yes: How much have you saved for this coming year?
  + Did you receive your financial aid package for this year?
    - If no: When was the last time you checked your account online?
    - If no: Did they request any additional tax materials for verification?
      * If yes: Did you submit those materials?
  + Will you receive the same scholarships this year as last year?
    - If yes: Have you received notifications from these scholarships that you will receive it for this year?
    - If no: How are you preparing to cover the gaps from those missing scholarships this year?
  + Have you received your bill for the fall semester?
    - If yes: How much is due and by when?
    - If no: When was the last time you checked your bill online?
      * Do you know how to check your bill online?
      * When is your bill due?
    - Will you and your parent/guardian be setting up a payment plan for the fall semester?
      * If yes: When is the first payment due?
  + Have you waived your health insurance?
    - If no: Do you have health insurance through either of your parent/guardians or through Medicaid (Husky)?
    - If no: Do you know the website and/or how to waive the school’s health insurance?
* Academic:
  + Have you received your grades for the spring semester?
    - If yes: Encourage them to submit grades as soon as possible for the AF AHS Alumni Program Book Scholarship. Offer to keep their unofficial transcript on file so they don’t need to re-send it in later for the AF AHS Alumni Program Book Scholarship.
    - If yes: How do you feel about these grades?
    - If no: When was the last time you checked your grades online?
    - If no: Is there a hold on your account?
* Social/Emotional:
  + When do you return to campus?
  + How will you be getting to campus (transportation)?
  + How are you feeling about this upcoming year?
    - What worked well last semester that you would like to continue?
    - What didn’t work so well last semester that you would like to change?
  + Who will you be living with this year?
    - Do you know your roommate(s) well?